# COVID-19 SUPPLIERS BUSINESS INTEGRITY SCREENING ASSESSMENT:

## Zambia





#### Introduction

The COVID-19 global pandemic was a watershed moment for numerous reasons including its implications on global public health as well as the interconnectedness of economies globally. Even as the pandemic tapers off, the effects, experiences and lessons pertaining to the pandemic response lingers on. Seemingly, COVID-19 created 'winners and losers'; for instance, Oxfam International purports that the world's richest doubled their net worth during the two years of the pandemic<sup>1</sup>. Further various media reports revealed that COVID stimuli and or social funds did not reach the intended beneficiaries in a number of countries and jurisdictions<sup>2</sup>.

For Transparency international (TI), including TI Zambia, the COVID pandemic revealed a number of corruption vulnerabilities and risks pertaining to, but not limited to, public procurement, identification criteria of beneficiaries of COVID social protection funds and management of those funds. It is against this background that TI Zambia undertook a business integrity screening assessment, as part of the Adaptive Risk-Based Approaches to Anti-Corruption in COVID 19 project. The purpose of the integrity screening was to interrogate the integrity of businesses that were awarded significant contracts by government ministries during the COVID-19 response in Zambia. This is because the audit reports on COVID published by the Office of the Auditor General (OAG)<sup>3</sup> in Zambia and TI Zambia's COVID Risks maps<sup>4</sup> revealed irregularities in procurement processes, including in the manner in which businesses where selected for bids, the type of bidding/selection processes used and the way in which contracts were managed, among others.

Cognizant of the juxtaposition between due diligence in public procurement and the urgent nature of the emergency response, the business integrity assessment seeks to shade some light on some of the businesses that participated in public procurement related to the COVID-19 response. This was done with the objective of ascertaining corruption red flags pertaining to the businesses awarded COVID public tenders so as to generate evidence to inform advocacy interventions aimed at contributing to strengthening public procurement systems and anti-corruption.

#### Methodology

The integrity screening assessment was heavily literature review based on the OAG's report, other relevant literature and a search on the PACRA portal. Fourteen (14) businesses were sampled from those that were cited in the OAG COVID report of 2021 covering the period July 2020 to October 2021. The businesses were selected based on their contract worth (amount), thus the selection of the businesses for this assessment was based on those who were awarded high value contracts for COVID

<sup>&</sup>lt;sup>1</sup> Oxfam International, 2022. Accessed at; <u>https://www.oxfam.org/en/press-releases/ten-richest-men-double-their-fortunes-pandemic-while-incomes-99-percent-humanity</u>

 <sup>&</sup>lt;sup>2</sup> Transparency International, 2020. Citizens struggle ad promised COVID-19 aid goes missing. Accessed at: <a href="https://www.transparency.org/en/news/citizens-struggle-as-promised-covid-19-aid-goes-missing">https://www.transparency.org/en/news/citizens-struggle-as-promised-covid-19-aid-goes-missing</a>
<sup>3</sup> https://www.ago.gov.zm/?page\_id=5324

<sup>&</sup>lt;sup>4</sup> https://codot.tizambia.org.zm/covid-19-emergency-response-corruption-risk-maps-zambia/

materials and supplies above ten million Zambian Kwacha<sup>5</sup>. TI Zambia's third-party integrity screening of the identified suppliers that met this value threshold were assessed mostly using information on the Patents and Company Registration Agency (PACRA) online portal of registered businesses in Zambia.

"A beneficial owner is the real person who ultimately owns, controls or benefits from a company or trust fund and the income it generates" – Transparency international

The screening sought to verify whether or not the companies were registered with PACRA, the dates of incorporation, business status and shareholding information as well as if businesses had disclosed beneficial ownership data as part of their company profile. Of keen interest was data on the legal and ultimate (beneficial) owners of the business. Upon identification of the owners, the identities (names) were cross-referenced for potential links to or association with politically exposed persons (PEPs) or politically Influential Persons (PIPs) through a web search.

"A politically exposed person is an individual who is or has been entrusted with a prominent function typically of a public, political or international nature" – Financial Action Task Force

Evidently, a limitation of the assessment is that not all-registered businesses have yet disclosed beneficial ownership information, as PACRA is still rolling out this initiative and has granted a grace period for disclosure. Even so, shareholder information was used for cross-referencing for PEPs. Nonetheless, there currently is no comprehensive register or data on PEPs or PIPs in Zambia

<sup>&</sup>lt;sup>5</sup> This excluded procurement or empowerment funds administered and managed by the Ministry of Tourism and Arts under this assessment as the amounts were below ten million

Supplier:	Supplier Contract ed by:	Contract amount (ZMW):	Goods / Services Supplier contracte d:	Nature/ Category of Business (PACRA)	Date of Incorpor ation (with PACRA) and business location:	Busine ss Status (with PACRA ):	Entity Category and Legal owners:	Benefi cial Owner ship data disclos ed:	PEPs/PIPs affiliated or owned <sup>6</sup> :
Carco Carpentr y & Construc tion Company Limited 1201600 04186	Disaster Manage ment and Mitigati on Unit (DMMU )	12,740,000	Supply and delivery of 3 ply surgical masks	Manufact uring of other products wood, plaiting materials & retail sale of other goods	13 June 2016 Physical address located in Lusaka, Zambia	Active Compa ny was not compli ant with filing annual return s <sup>7</sup> , last annual return s were made on 5 Februa ry	Local Company limited by shares The company has three individual shareholde rs, with the Zambian shareholde r holding 60% of shares and two Chinese nationals	No	Majority shareholder has links to PEPs and shares ownership of another entity, Zambia Cooperative Federation (ZCF) Lusaka Regional Trade Centre, with a close associate (friend) of the former President. According to media reports the Zambian shareholder also has part ownership of another company (Lusaka Freezer Chain Technology linked to a scandal pertaining to shareholding of ZCF Lusaka Regional Trade Centre. <u>https://www.makanday.com/posts/zcf-cooperative-for-the-rich</u>

### **Supplier Business Integrity Screening**

<sup>&</sup>lt;sup>7</sup> PACRA prescribes an annual return as a yearly statement that provides essential information about a company's status. PACRA portal also outlines a record of the nature of the company's business, the location of its premises, directors, secretary, and members etc.

							20% shares		
							respectively		
Anita Classic Fashion Limited	DMMU	19,800,000 .00	Supply and delivery of 3 ply	Nature of business classified as retail	19 April 2017 Physical	Active Compa ny was	Local company limited by shares	No	One of the shareholder's is associated to/has links to a PEP. The respective shareholder's spouse is reportedly a close friend of the former President <a href="https://zambiantelegraph.com/news/dec-detain-father-lupupas-sister/">https://zambiantelegraph.com/news/dec-detain-father-lupupas-sister/</a>
			surgical	sale of	address	not			nepsi//combancecgropmoon/news/acc accan factor ropopus sister/
1201700 03112			face masks	textiles in specialise d stores	located in Lusaka Zambia	compli ant with filing annual return s, last annual return s were made on 24 Septe mber 2021	The company has two individual Zambian shareholde rs whom are also directors/p artners of the company each holding 50% of		
Emyright Investme nt 1201501 32249	DMMU	34,000,000	Supply of disposabl e coveralls	Renting and leasing of other machiner y, equipme nt and tangible goods	12 May 2015 Physical address located in Lusaka Zambia	Active Compa ny was not compli ant with filing annual return s, last annual return	shares. Local company limited by shares. The company has two individual shareholde rs of foreign (Chinese) nationality;	No	No substantive links as/to PEPs identified

						made	60% and		
						on 5	40% of the		
						May	company's		
						2017	shares		
Etone	DMMU	51,000,000	Nasophar	Construc	2	Active	Local	No	No substantive links as/to PEPs identified.
Zambia		.00	yngeal	tion of	February		company		
Limited			swabs	buildings,	2018	Compli	limited by		
			with viral	non-		ant	shares		
1201800			transporta	specialise	Entity	with			
00982			tion	d	physical	filing	The		
			medium	wholesal	address	annual	company		
				e trade,	located	return	has two		
				architect	in	s;	shareholde		
				ural and	Lusaka	made	rs; one		
				engineeri	Zambia	on 23	individual		
				ng &		May	shareholde		
				related		2022	r of foreign		
				technical			(Chinese)		
				consulta			nationality		
				ncy			holding		
							10% of		
							shares and		
							one		
							business		
							entity		
							which holds		
							majority		
							shares		
							(89%)		
							which is		
							potentially		
							a foreign		
							(Chinese)		
							company.		
Rahmid	DMMU	16,700,000	Supply of	Construc	22 May	Active	Local	Yes	No substantive links as/to PEPs identified
Engineeri		.008	3 ply	tion of	2008		company		
0			r /				1.5.7		

<sup>8</sup> Two contracts awarded worth ZMW8,700,000.00 and ZMW8,000,000.00 with DMMU respectively.

ng			surgical	other		Compa	limited by			
Limited			masks and	civil	Physical	ny was	shares			
			KN95 face	engineeri	address	not				
1200800			masks	ng	located	compli	The			
72781				projects	in Kitwe	ant	company			
					Zambia	with	has two			
						filing	individual			
						annual	shareholde			
						return	rs of			
						s, last	Zambian			
						annual	nationality,			
						return	who are			
						s were	also			
						made	disclosed to			
						on 13	be the			
						August	beneficial			
						2018	owners.			
							Shareholdin			
							g is split as			
							66% and			
							33%.			
Suwilo	DMMU	20,250,000	Supply of	Non-	22	Active	Local	Compl	No substantive links to/as PEPs identified,	
General		.00	KN95 face	specialise	August		company	aint .		
Dealers			masks	d	2019	Compa	limited by	Yes		
				wholesal		ny was	shares			
1201900				e trade	Physical	not				
06576				0 11 440	address	compli	The			
00070					located	ant	company			
					in Ndola,	with	has two			
					Zambia	filing	individual			
					Zambia	annual	Zambian			
						return	shareholde			
						s <sup>9</sup> , last	rs each			
						annual	holding			
						return	50% of			

<sup>&</sup>lt;sup>9</sup> PACRA notes that an annual return is a yearly statement that provides essential information about a company's status. It also gives a record of the nature of the company's business, the location of its premises, directors, secretary, and members etc.

						s were	shares who		
						made	are also		
						on 24	disclosed to		
						Februa	be the		
						ry	beneficial		
						2021	owners.		
King	Ministry	162,500,00	Coverall	Freight	30	Active	Local	No	No substantive links to PEPs identified. However, the majority shareholder has
Long	of	0.00 <sup>10</sup>	suits, 3 ply	transport	Decemb		company		seemingly considerable politically influence.
Motors	Health	0.00	disposabl	by road;	er 2008	Compa	limited by		
Zambia	(MoH)		e surgical	construct	01 2000	ny was	shares		
Limited			face	ion of	Physical	not	31101 23		https://www.facebook.com/story.php?story_fbid=2272627479533891&id=520665
Linited			masks, N	buildings	address		The		064730150&m entstream source=permalink
4200000						compli			
1200800			95 face	& Other	located	ant	company		Alexandria di sulla de sedendado e desta de sedendo e de site de sedendo e de sedendado e desta de sedendado e
76565			masks	retail	in	with	has three		Also notably, all the shareholders (majority and minority) are also the shareholders for
				sale	Lusaka	filing	individual		Higer Bus Zambia, with similar share apportionment in terms of percentage, which also
	Ministry	180,233,60	Mechanic		Zambia	annual	shareholde		received a COVID contract with MoH.
	of Youth	3.0011	al horses			return	rs; one		
	and		and Fuel			s, last	individual		
	Sport		tankers			annual	shareholde		
	(MoY&S					return	r is of		
	)					s were	foreign		
						made	origin and		
						on 9	obtained		
						Septe	Zambian		
						mber	citizenship		
						2021	holding		
							majority		
							shares of		
							86.6% and		
							the other		
							two are		
							foreign		
							(Chinese)		
							nationals		

 <sup>&</sup>lt;sup>10</sup> Two contracts awarded worth ZMW97,500,000.00 and ZMW65,000,00.00 respectively
<sup>11</sup> Three contracts worth ZMW84,227,203.00, ZMW40,000,000.00 and ZMW56,006,400.00 respectively

							1 1 1		
							holding		
							6.6% of		
							shares		
							respectively		
							•		
Higer Bus	MoH	126,000,00	KN-95	Freight	23	Active	Local	No	No substantive links to PEPs identified. However, the majority shareholder is a
Zambia		0.00	Face	transport	March		company		politically influential person.
			masks and	by road	2012	Compa	limited by		
1201201			3 ply	& other		ny was	shares		http://www.xinhuanet.com/english/2021-01/17/c_139674813.htm
00622			disposabl	retail	Physical	not			
			e face	sale	address	compli	The		https://www.facebook.com/story.php?story_fbid=2272627479533891&id=520665
			masks		located	ant	company		064730150&m_entstream_source=permalink
					in	with	has three		
					Lusaka	filing	individual		Also notably, all the shareholders (majority and minority) are also the shareholders
					Zambia	annual	shareholde		for King long Motors Zambia, with similar share apportionment in terms of
						return	rs; one		percentage; which also received a MoH COVID contract.
						s, last	individual		
						annual	shareholde		
						return	r is of		
						s were	foreign		
						made	origin who		
						on 9	obtained		
						Septe	Zambian		
						mber	citizenship		
						2021	holding		
						2021			
							majority shares of		
							90% and		
							the other		
							two are		
							foreign		
							(Chinese)		
							nationals		
							holding 5%		
							of shares		
							each.		

Wonderf	МоН	52,500,000	3 ply	(Other)	14	Active	Local	Yes	The shareholders who are also listed as beneficial owners have links to PEPs and
ul		.0012	disposabl	manufact	October		company		have been embroiled in scandals pertaining to a company that both the major
Industry			e surgical	uring and	2012	Compli	limited by		individual shareholders also own, that is, Marcopolo Tiles Company Limited.
Zambia			face	other		ant	shares		
Company			masks	retail	Physical	with			https://web.facebook.com/Diggers.News/posts/idc-napsa-workers-compensation-
Limited				sales	address	filing	The		fund-pay-chinese-investors-448m-to-buy-49-shares-
					located	annual	company		<u>/1332927017083819/?_rdc=1&amp;_rdr</u>
1201200					in	return	has three		
96318					Lusaka	s;	individual		https://diggers.news/local/2021/08/09/revealed-how-chinese-investors-paid-
					Zambia	made	shareholde		kickbacks-in-the-share-purchase-transaction-for-marcopolo-tiles/
						on 12	rs of		
						Januar	foreign		https://zambiadispatch.com/news/how-thieves-are-rebranding-and-doing-
						y 2022	nationality		business-with-upnd/
							holding		
							shares of		
							31%, 21%		
							and 0.2%.		
							The other		
							two		
							shareholde		
							rs disclosed		
							are		
							business		
							entities,		
							namely		
							National		
							Pension		
							Scheme		
							Authority		
							(35%) and		
							Workers		
							Compensati		
							on Fund		
							Control		
							(13%)		

 $<sup>^{\</sup>rm 12}\,$  Two contracts worth ZMW12,500,000.00 and ZMW40,000,000.00 respectively.

							Two of the		
							individual		
							shareholde		
							rs are		
							disclosed as		
							the		
							beneficial		
							owners.		
Falcon	МоН	55,000,000	3 ply	Manufact	18 May	Active		No	No substantive links to/as PEPs identified
Industrie	IVION	.00	s piy disposabl	ure of	2017	Active	Local	No	NO SUBSCALLIVE IILKS LO/AS PEPS IDENTITIED
		.00			2017	Consuli	company		
s Limited			e surgical	furniture	Dhusiaal	Compli	limited by		
4004700			masks and	and	Physical	ant	shares		
1201700			KN 95	other	address	with	The		
03884			face	retail	located	filing	The		
			masks	sales	in	annual	company		
					Lusaka	return	has two		
					Zambia	s;	individual		
						made	shareholde		
						on 13	rs of		
						August	foreign		
						2022	(Tanzanian)		
							nationality		
							each		
							holding		
							50% of		
							shares.		
Emerald	MoH	US\$250,00	N 95	Non-	1 August	Active	Local	No	No substantive links to/as PEPs identified
Internati		0.00	respirator	specialise	2018		Company		
onal			y face	d		Compa	limited by		
Limited		US\$2,155,	masks and	wholesal	Physical	ny was	shares		
		200.00	PCR test	e trade	address	not			
1201800			kits and		located	compli	The		
06363			humidifier		in	ant	company		
			S		Lusaka	with	has two		
					Zambia	filing	individual		
						annual	shareholde		
						return	rs; the		

Kapesika Energy & Petroleu	MoY&S	list)	Signed an MoU for the	Manufact ure of gas;	5 January 2018	Active Compli	Local Company limited by	No	The majority shareholder is associated to PEP. The respective majority shareholder is the nephew of a former prominent Member of Parliament and former Presidential Aide. The PEP held these positions when the contract was awarded.
	Ministry of Youth and Sport (MoY&S )	Allocated one mechanica I horses and fuel tankers (as a beneficiary albeit not on initial beneficiary		30103	d office in Zambia	annual return s; last annual return s were made on 29 August 2019	Zambian shareholde rs with shares allocated as 20%, 72% and 8% respectively		
1201201 03961				and other retail sales	located in Kitwe with a registere	compli ant with filing	The company has three individual		
Ambrose Contract ors		gowns	00	tion of buildings, freight transport	2012 Physical address	Compa ny was not	Company limited by shares		
	МоН	Surgical	1,517,200.	Construc	27 July	s; last annual return s were made up to 31 August 2019	majority shareholde r is of foreign nationality (British Indian) holding 99% of shares and the other is Zambian holding 1% of shares	Νο	No substantive links to/as PEPs identified

m		Managem	Distributi		ant	shares		
Limited		ent of fuel	on of	Physical	with	Shares		https://zambiantelegraph.com/news/freedom-sikazwe-cries-foul-vehemently-
Linned		trucks	gaseous	address	filing	The		denies-links-to-petroleum-firm/
1201800		under	fuels	located	annual	company		
00126		COVID	10,010	in	return	has two		
		empower		Lusaka	s;	shareholde		
		ment		Zambia	made	rs; an		
		funds		2011010	on 24	individual		
		programm			May	shareholde		
		e			2022	r who is		
						Zambian		
						with 99% of		
						shares and		
						1% of		
						shares		
						being held		
						by the		
						company		
Mount	MoY&S	Managem	Freight	12 April	Active	Local	No	No substantive links to/as PEPs identified/found
Meru		ent of fuel	transport	2007		Company		
Petroleu		trucks	by road		Compli	limited		
m		under the		Physical	ant	shares		
Zambia		COVID		address	with			
Limited		empower		located	filing	The		
		ment		in	annual	company		
1200700		funds		Lusaka	return	has two		
66258		programm		Zambia	s;	individual		
		е			made	shareholde		
					on 26	rs of		
					May	foreign		
					2022	nationality;		
						Indian and		
						Tanzanian		
						both		
						holding		
						10% shares		
						respectively		
						. The		
						majority		

shareholde
r is a
foreign business
business
entity
holding
80% of
shares.

#### **Highlights of Integrity Assessment**

The assessment reveals a number issues and concerns:

- 1. Ministries seemingly did not conduct due diligence of suppliers with regards to annual returns compliance. The above assessment shows that of the 14 companies, nine (63%) were not compliant at the time the assessment was conducted; out of which four (29%) were not compliant with annual returns prior to them being contracted during the pandemic, as the last annual returns based on the information extracted from PACRA pre-dated 2020 when the COVID pandemic hit. Ideally, the four companies that were non-compliant during the period of the COVID-19 procurement should not have qualified for public procurement if Ministries had conducted a preliminary screening and due diligence.
- 2. There are cases were there were incongruities between what the business supplied and the nature of business registered by the supplier. This similarly was highlighted in the OAG COVID report 2021. The Ministries do state that this discrepancy was necessitated due the unprecedented increase in demand for materials and products such as facemasks, which implied that the typical suppliers of such products ran out of their usual stock and or could not readily procure the urgently required products. Notwithstanding, this explanation from the Ministries does not justify failure to conduct basic due diligence before award of the contracts.
- 3. Of the 14 assessed suppliers, 11 (79%) had not disclosed beneficial ownership information despite the amendments to the Companies Act in 2017 and 2020 that require disclosure of beneficial owners to PACRA. It is however worth noting that, PACRA has in place a grace period for all registered businesses in the country to submit information on the beneficial owners.
- 4. Of the 14 assessed businesses, 6 (43%) business' shareholders had identifiable links to or close association with PEPs, as identified through a web search of the shareholders. For instance, these links include a business shareholder being a relation to the former Presidential Affairs Minister and former Member of Parliament. While another business shareholder's spouse was identified as a close colleague (friend) of the former President. Also markedly, two separate registered businesses were awarded tenders of ZMW162.5 million and ZMW126 million respectively; these businesses had the same legal owners (shareholders). Further, two (2) of the business' shareholders also had ownership links to and association with other companies notable for alleged business impropriety. For examples, shareholders of a company that were awarded a public contract worth ZMW52.5 million, allegedly paid kickbacks to public officials in the purchase of minority shares in another company. This raises concerns and red flags on the integrity and objectivity of the procurement and tendering processes during the pandemic as it is unclear whether political influence was at play and conflicts of interest declared.
- 5. Of the 14 screened companies, over half of the (8) have majority shareholding by foreign nationals or companies. Whilst not necessarily a red flag, the finding is useful in indicating the beneficiaries of public funds through public procurement.

#### **Recommendations**

- Government Ministries and Agencies should enhance due diligence screening and processes during procurement tendering and awarding. Given that companies that successfully bid for public contracts benefit from public funds, these companies should at a minimum be complaint with annual returns. Ministries and Agencies should cross check suppliers against the information businesses report to PACRA and is available, including nature of business and annual returns to ensure suitability and compliance of the supplier.
- 2. Further, government should integrate company registration information on the PACRA portal with the electronic procurement system, the e-Government Procurement (e-GP) system to further facilitate screening and due diligence of suppliers' vis a vis compliance and ownership information.
- 3. Related to the above, public procuring entities should also incorporate supplier integrity screening of beneficial ownership information and shareholder information to links with PEPs, PIPs as well as owners linked to business impropriety, illegal or criminal activity. This would help to mitigate and manage conflict of interest and political influence in public procurement.
- 4. Further, all businesses that endeavour to participate in public procurement should be required to disclose up-to-date beneficial ownership data for the purposes of integrity screening by public procuring entities. This would help in identifying persons ultimately benefits from public funds as well as curb tax evasion, illicit financial flows and shady deals through public procurement. Further, since unidentifiable owners raise suspicion; enhanced transparency of public procurement including of contracts, suppliers and ultimate beneficiaries of those public contracts can deter profiteering especially during pandemics and or emergencies.
- 5. Timely and fastidious third-party monitoring by civil society can help in enhancing transparency and integrity of both public and private entities in adhering to public procurement tenets and ethics particularly in emergencies and or pandemics such as COVID 19.



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